

YOUR LIFETIME WARRANTY



Our Premium and Motorhome & Caravan range of outrigger pads come with a Lifetime Warranty which is applicable for goods manufactured and purchased only from Outriggerpads.

What does the Lifetime Warranty cover?

The Lifetime Warranty will cover breaking or cracking due to defects in material or workmanship subject to the conditions and exclusions described in this warranty document.

- Outriggerpads will repair or replace a defective product without charge for parts or labour. Any repairs must be carried out by an approved Outriggerpads service centre
- Alternatively, Outriggerpads may choose not to repair or replace and provide a refund equal to the original purchase price or offer a credit to be used towards the purchase of further Outriggerpads products

What is not covered by the Warranty?

This Lifetime Warranty excludes any problem that is caused by:

- Damage due to extreme weather conditions
- Damage not resulting from defects in material or workmanship
- Defects caused by customer modifications
- Damage due to misuse such as bridging voids, overloading, neglect, accidents, abrasion, normal wear and tear, scratches or transport damage

How to activate your outrigger pad Warranty

Your Lifetime Warranty will automatically activate from the date the product is purchased. Your Warranty reference is the same as your invoice number.

To Make a Warranty Claim

To make a warranty claim you should call Outriggerpads on **01952 671403** or email us at **sales@outriggerpads.co.uk** listing the problem and providing photographic evidence of the defect. We will work with you to identify the problem and the appropriate solution.

You may be asked to return the defective product back to Outriggerpads or your retailer for inspection and fault verification. The return freight cost will be covered under our standard terms if claimed within 12 months of the date of purchase. After the 12 month period has ended, it is the customers responsibility to cover the return freight cost. Your outrigger pad will still be replaced free of charge if found to be defective under our terms, and we will cover any appropriate freight costs for the replacement pad.

Additional Warranty Conditions

- The warranty provided is limited to the value of the product
- Manufacturing specifications are subject to change without notice
- We ask that you inspect your product immediately after each use

DISCLAIMER OF LIABILITY

Outriggerpads' liability to any purchaser is limited to the conditions above and in no event will be responsible for any lost sales, profits or any other consequential losses including damage to a purchasers vehicle, equipment and to any other person or property.



TECHNICAL
ADVICE



EASY
ORDERING



NEXT DAY
DELIVERY
Order by 4pm

BE CONFIDENT. BUY QUALITY.

